

## 1. CLIENT DETAILS

First Name: (Mr/Mrs/Miss/Ms/Other)  Surname:   
Residential Address:   
Suburb/Town:  State:  Postcode:   
Date of Birth:  Telephone No: Home ( )  Mobile   
Email Address (if applicable):   
Postal Address (if different from above):   
Is a Key Safe in place? Yes  No  Location and Combination No:   
Are you an NDIS Participant? Yes  No  If Yes, please provide your NDIS Number:

## 2. EMERGENCY DETAILS

### Emergency Contact 1

Name:  Relationship to Client:   
Is this person Next of Kin? Yes  No  Does this person have a spare key? Yes  No   
Address:   
State:  Postcode:  Approx. travel time to Client's home:   
Telephone No: Home ( )  Business ( )  Mobile

### Emergency Contact 2

Name:  Relationship to Client:   
Is this person Next of Kin? Yes  No  Does this person have a spare key? Yes  No   
Address:   
State:  Postcode:  Approx. travel time to Client's home:   
Telephone No: Home ( )  Business ( )  Mobile   
Further emergency contacts can be added or included when our client services consultant calls you.

## 3. IMPORTANT MEDICAL INFORMATION

Please identify any significant medication and medical conditions (including allergies, pacemaker, or blood thinning medication). This information will be incorporated into your emergency response profile.

Does the client have a pacemaker? Yes  No   
Is the client taking blood thinning medication? Yes  No   
Does Client have problems with? Eyesight  Hearing  Speech  Mobility   
Doctor's Name:  Doctor's Telephone No: ( )

## 4. PERSON TO BE CONTACTED REGARDING INSTALLATION OR OTHER ENQUIRIES

Name:  Relationship to Client:   
Telephone No: Home ( )  Business ( )  Mobile   
Does this person wish to conduct the installation? Yes  No

## 5. SERVICE REQUIRED

Which type of service is required? Choose an option below

1. Home Based Alarm unit with a choice of pendant type  Neck Pendant  or Wrist Button
2. Mobile GPS enabled Alarm  Available as a neck pendant or with carabiner clip
3. The Combination of both alarms for added coverage

## 6. OTHER OPTIONS AVAILABLE

These are compatible with the Home Based Alarm. Note: Additional fees will apply.

- |                                       |                          |                           |                          |
|---------------------------------------|--------------------------|---------------------------|--------------------------|
| Fall Detector Pendant                 | <input type="checkbox"/> | Key Safe                  | <input type="checkbox"/> |
| Easy Press Pendant                    | <input type="checkbox"/> | Monitored Smoke Detector  | <input type="checkbox"/> |
| Additional Pendant for Spouse/partner | <input type="checkbox"/> | Door or Gate Exit Sensors | <input type="checkbox"/> |
| Customised button required            | <input type="checkbox"/> | Daily Call                | <input type="checkbox"/> |

## 7. ACCOUNT REQUIREMENTS

- Payment to be made: Monthly
- Account to be paid by: Direct Debit  Other

**If Direct Debit an authorisation form will be sent to you which must be completed and returned to Safety Link.**

If accounts are to be forwarded to a person other than the Client, please give details below:

Name of person or organisation:

Address:

Suburb/Town:  State:  Postcode:

Telephone No: ( )  Mobile ( )  Email

I/we agree to be responsible for the payment of: All accounts  Establishment Fee only

Monthly Service Fee only  Additional options  on behalf of this Client.

Signed:  Date:

## 8. CLIENT AGREEMENT

I have read, understand, and agree to all information in this document and Safety Link's **Terms and Conditions\***

Name:  Signed:

Comments:

*\*The **Terms and Conditions** can be found on our website [www.safetylink.org.au](http://www.safetylink.org.au).  
A printed copy can also be provided upon request.*

**Please forward the completed Application Form to:**

Safety Link, 16 Eastwood Street Ballarat Central Vic 3350  
T: 1800 813 617 F: 1800 193 233  
E: [info@safetylink.org.au](mailto:info@safetylink.org.au) [www.safetylink.org.au](http://www.safetylink.org.au)  
Safety Link is a division of Grampians Health ABN 39 089 584 391



Registered NDIS Provider

