

# Quality Policy

We at Safety Link provide a 24-hour personal response service meeting the needs and expectations of our communities most vulnerable including the; frail, elderly, disabled, and their families.

Our commitment to continuous improvement ensures all clients receive a quality service that emphasises a personal and caring approach.

Through our quality management system, based on the ISO9001 Standard, our aim is to be the leader in our field.

Safety Link is committed to this quality policy and responsibility is taken by all staff to work together to ensure success.

